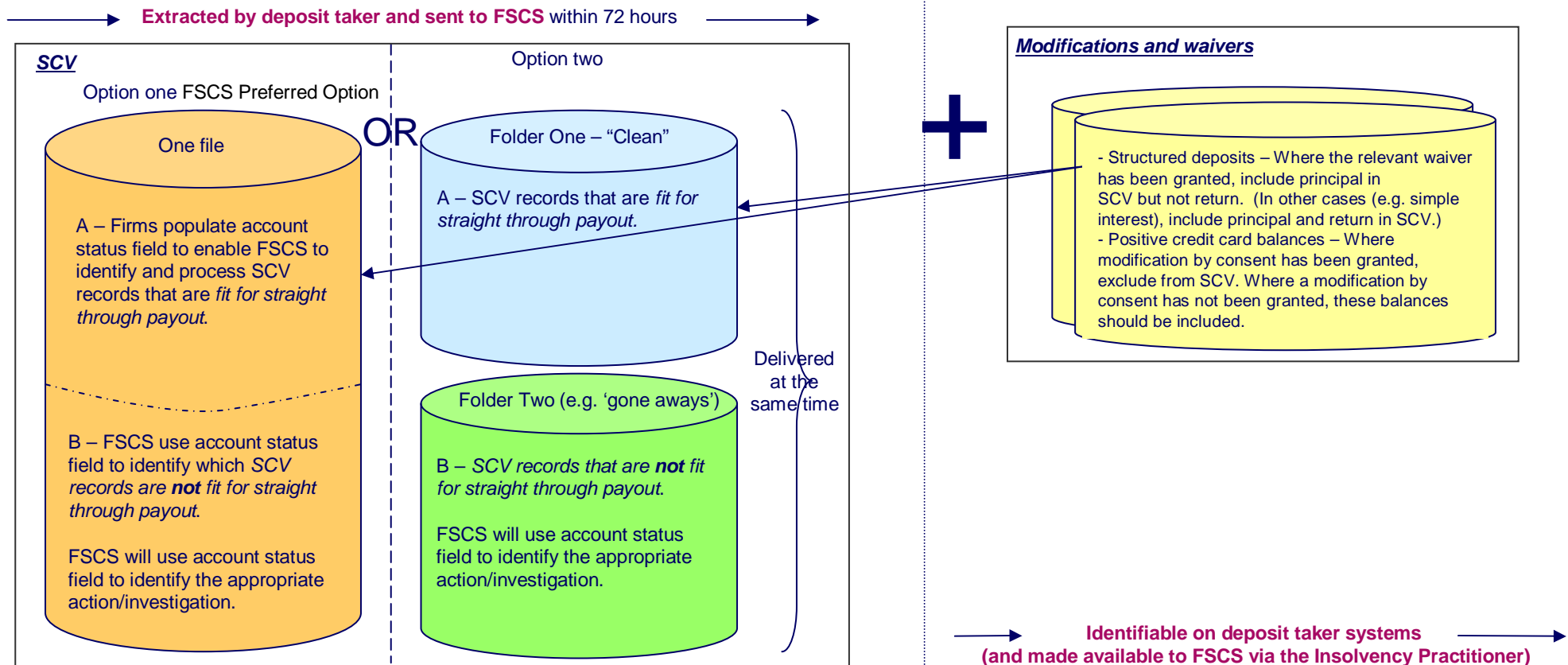
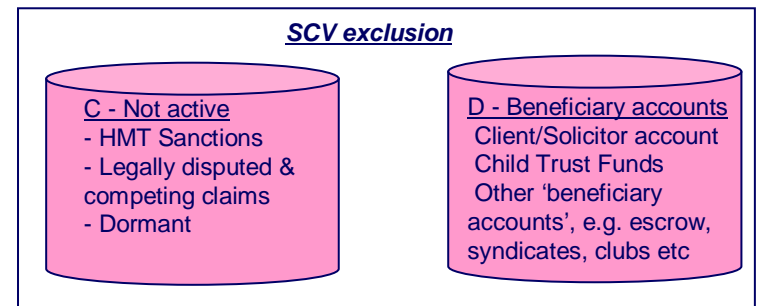


# Single Customer View\* – File contents



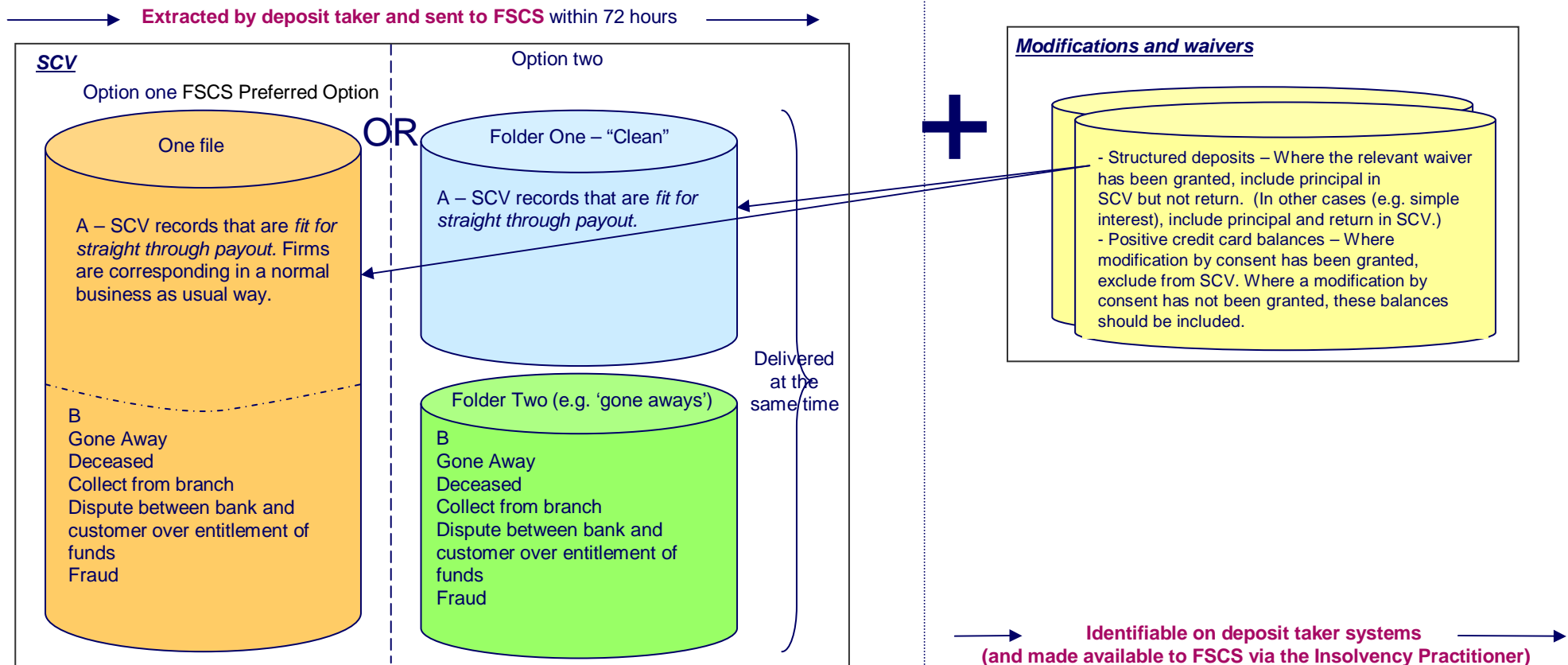
**Option one** – FSCS’s preferred option - One file containing all eligible accounts other than those excluded from the SCV. Firms will use the account status field to enable FSCS to identify those SCV records that are *‘fit for straight through payout’*. This will specifically involve using the ‘account status’ field and the ‘keys and codes’ information provided in the SCV implementation report. Thereafter, FSCS will use the ‘keys and codes’ to extract SCV records that are not fit for straight through payout (such as ‘gone aways’). FSCS will use the account status/keys/codes information to identify what further investigations/actions are required to deliver compensation.

**Option two** - Two ‘folders’ – The first (A) will be *‘fit for straight through payout’*, and the other (B) will be accounts that are eligible, but require further investigation (such as the provision of further information e.g. gone aways) FSCS will use the account status/keys/codes information to identify what further investigations/actions are required to deliver compensation.



\* Electronic SCV only

# Single Customer View\* – File contents



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