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Financial Services Compensation Scheme launches consumer guide in 10 languages

The Financial Services Compensation Scheme (FSCS) has translated its guide for consumers, *How we can help*, into 10 other languages, including Bengali, Chinese, Greek, Gujarati, Hindi, Punjabi, Turkish, Urdu, Vietnamese and Welsh.

The FSCS is the one-stop compensation scheme covering investments, deposits and insurance. It provides a safety net for consumers who have claims against regulated firms that are unable to pay them.

The guide provides a general introduction to the Scheme, and includes details of the limits of compensation payable by the Scheme.

“We want all consumers to be aware of the existence of compensation, if the worst happens,” says FSCS Chief Executive Suzanne McCarthy. “We believe that providing this guide in a number of different languages will go some way to achieving that.”

Consumers can download all versions of the guide from FSCS’ website at www.fscs.org.uk, and printed copies are available from FSCS’ helpline on 020 7892 7300.

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